

DID YOUR TAX BILL GO TO THE WRONG ADDRESS OR TOWN?

Here's how to fix it!

Real Estate bills are sent to the address of record for the property owner as of the previous October 1st or to a mortgage/escrow company, if they request it. If you are a new owner since Oct 1 of last year, you may receive a copy of the bill from the Tax Collector as well. To update a real estate mailing address, please complete a CHANGE OF ADDRESS form from the Assessor's office. These are also available at the Tax Collector/Clerk window. The signature of the owner IS required.

Personal Property bills are sent to the most recent address provided by the taxpayer. To update a Personal Property mailing address, please see the Assessor. If the account is for an LLC, partnership, or corporation, please update the address with the Secretary of State's office first and provide confirmation of the change to the Assessor.

Motor vehicle bills are printed with the address provided by DMV. All Connecticut residents with a vehicle registration, driver's license, or non-driver ID card must update the DMV within 48 hours of any change of address.

When you update your address, make sure the TAX TOWN is Canterbury (022) and not the town represented by a PO Box, a prior address, or the address of a co-borrower.

To get a tax bill from Canterbury, your mailing address and Tax Town must reflect your Canterbury location by mid-September at DMV. Changes made with DMV after October 1st are typically reported to us in May, but we encourage you to check with us in June to be sure it was updated so bills are properly redirected.

Change of address requests can now be completed on the DMV website:

<https://portal.ct.gov/DMV/DMV-Services/Change-Of-Address>

If you prefer to send it by mail, the forms are available at the Assessor's Office for your convenience.

NOTE: If you have a vehicle stored or being used primarily in another CT town in any given tax year, that vehicle's taxes may need to be paid in the town where the vehicle was located. This is also true for campers/RVs on site for the summer season in campgrounds and/or for the vehicles of students living at an in-state college campus. Please discuss this with the Assessor to determine proper billing.

If you have any unregistered vehicles, these must be annually declared by November 1st on a personal property declaration to the town where the vehicle is most often located. Contact the Assessor for the appropriate declaration form.

Each year, the tax billing cycle in CT requires bills to be due in July (and January for supplemental motor vehicle bills), however the data used for those mailings is generated much earlier than that by the Assessor's Office. We highly recommend confirming the correct information on all vehicle registrations with the DMV each August to ensure the following year's bill is correct. Updating your address with DMV as quickly as possible when you move eliminates a lot of potential problems.

Under CT law, it is the responsibility of the taxpayer to ensure that the mailing address information on file is accurate so that bills are deliverable by the post office. We appreciate your efforts to do so.